

February 4, 2004

Dear EAP/Wellness Professional,

It is my pleasure to announce that Walker Group Northwest has selected WellDirect.com as our provider of comprehensive and interactive work, life and wellness information. Services we provide must meet our high standards of value, service, competitive-pricing and usefulness to our many audiences. The Walker Group chose WellDirect.com for a number of critical reasons:

- WellDirect.com is a company created specifically for our market - the small-to-medium sized EAP.
- WellDirect.com is the most competitively priced service available.
- WellDirect.com is co-branded with our site, easy-to-use and easily implemented.
- WellDirect.com content and interactive tools (article library, enhanced links, newsletter and personal assessments) provide employees and their supervisors with the tools they need, providing relevant, up-to-date information.
- WellDirect.com is a company of health information experts whose high standards offer the very best content available today from the most trusted and reliable authorities and the leading organizations across the United States.
- WellDirect.com's focus on value and service corresponds with our priorities and ability to serve clients.

Our partnership with WellDirect.com adds tremendous value to Walker Group NW and I recommend them to you as a valuable partner.

I hope you will visit our site, <http://www.welldirect.com/wgnw> to see this important addition to our services. Please let me know if you have comments or questions. I am readily available to tell you about our selection of WellDirect.com and our experience in working with them.

I send you my best regards.

Sincerely,

Ted Walker
President, The Walker Group Northwest